

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

On this the 28th day of June 2019

C.G.No:281/2018-19/Nellore Circle

Present

**Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao**

**Chairperson
Member (Finance)
Member (Technical)**

Between

**K.Sreedhar Reddy,
Duvvuru,
Sangam,
Nellore -Dist.**

Complainant

AND

**1.Junior Accounts Officer/S-ERO/Buchireddypalem
2.Assistant Executive Engineer/O/Sangam
3.Deputy Executive Engineer/O/Buchireddypalem
4.Executive Engineer/O/Kavali**

Respondents

ORDER

1. Complainant presented a complaint stating that he has paid an amount of Rs. 2,675/- on 27.05.2011 towards additional load for regularization of 2.313 KW and he had also paid an amount of Rs.1,300/- on 25.06.2018 on the advice of the Respondent No.3 along with CC bill. But the complainant is disputing that the contracted load was not updated even though he has paid the additional load amount twice as per the notices issued by the department.
2. Respondent No.1 in his representation has stated that the complainant was satisfied and accepted for regularization of additional load and paid requisite deposits for a total contracted load of 5.04 KWs and the load was regularized accordingly. He has also enclosed letter of the complainant dated nil informing that he is satisfied with the updation of the contracted load of 5.04 KW in his bill and conveyed his gratitude.
3. When the complainant was contacted over phone at 1.10 P.M on 19.06.2019 by the Secretary /Forum he has expressed his satisfaction in resolving his grievance.
4. In as much as the grievance of the complainant has been resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra**

Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni

DESPATCHED

DATE

21/7

C.G.No.281/2018-19_Nellore Circle

Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days

from the date of receipt of this order

This order is passed on this, the day of 28th June 2019.

Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidhyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

C.G.No.281/2018-19_Nellore Circle

DATE